

## Free Redemption for Reusable Mask Set Terms and Conditions

- 1. The application date and effective date of the policies must fall between 27 May and 15 December 2020 (both dates inclusive) ("Promotion Period"). Customer who successfully enrols in designated products online or via Blue Cross HK App during the Promotion Period will be entitled to one set of Reusable Mask Set (the "Set").
- 2. The Set includes one reusable mask and five filters. The materials of the mask are cotton and polyester. The responses to the materials of this mask may vary amongst individuals such as skin allergy. Please use it at your own risk. If you have any questions, you are advised to seek relevant consultation before use.
- 3. The Set is available while stocks last on a first-come-first-served basis.
- 4. The redemption notice will be issued via post/email within 45 days upon successful enrolment.
- 5. The customer is required to redeem the Set by showing the redemption notice and the embedded QR code at designated location within 14 days after the issue date of the redemption notice.
- 6. The redemption notice can only be redeemed for the Set. The Set is non-replaceable, non-returnable and cannot be redeemed for cash. The redemption procedure is bound by the terms and conditions issued by participating merchants.
- 7. Blue Cross (Asia-Pacific) Insurance Limited ("Blue Cross") reserves the right to recover the equivalent value of the Set from the customer who has already redeemed but cancelled the relevant policy thereafter.
- 8. If customers lose their redemption notice, Blue Cross will not be responsible for any obligation, claim of the coupons or compensation.
- 9. Blue Cross is not the manufacturer of the Set and shall therefore have no legal liability relating to any aspect of the Set, including but not limited to the quality of the Set, or be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of using of the Set.
- 10. Blue Cross reserves the sole right to vary or cancel this promotional programme and amend or alter these Terms and Conditions at any time without prior notice. In the event of any dispute, the decision of Blue Cross shall be final and conclusive.